

REGULATIONS FOR VISITING THE NATIONAL MUSEUM IN WARSAW

Chapter 1

ADMISSION, TICKETS

1. The Main Building of the National Museum in Warsaw (hereinafter: "Museum" and "National Museum in Warsaw") is open from Tuesday to Sunday. [Information on opening hours can be found on the Museum's website.](#)
2. Access to permanent galleries and temporary exhibitions is based on a valid entry ticket or invitation. [Tickets can be purchased on the Museum's website and at cash desks.](#)
3. [Ticket price list, information on discounts and free visitors are available at cash desks, and additionally they can be found on the Museum's website in the "Wizyta" \[visit\] tab.](#)
4. Last visitors are admitted to exhibitions 30 minutes before the Museum is closed.
5. The Museum organises educational and cultural events in an online and on-site form. [The offer and details of the rules for participation are available on the NMW website.](#)

Chapter 2

RULES FOR VISITING

1. Visiting and staying at the Museum is possible only on condition that the sanitary rules stemming from the applicable provisions of law are complied with.
2. You shall leave your outerwear and luggage (e.g. backpacks, bags) in the cabinet.
3. The Museum offers self-service lockers, locked with a key. You must have a 2 zloty cont to use the locker.

4. There are restrictions on the number of persons present at exhibitions at the same time. Detailed information is provided by the exhibition supervisors.
5. [Audio guides, audio descriptions and video guides in Polish Sign Language are available free of charge on the Museum website in the "Muzeum on-line" \[Museum on-line\] tab.](#) Their content may be used via mobile phones or other mobile devices.
6. The compliance with sanitary or conservation requirements (e.g. disinfection, cleaning, rooms ventilation) may require that the gallery or parts thereof be excluded from visiting.
7. The Director reserves the right to exclude access to exhibition galleries for visitors due to representation and state-related functions performed by the Museum.
8. Additionally, the following actions are prohibited in permanent galleries and temporary exhibitions:
 - a) bring in firearms,
 - b) bring in dangerous and sharp objects,
 - c) carry in and bring in animals (excluding guide dogs and assistant dogs),
 - d) bring in outerwear,
 - e) touch exhibits and interior decorations,
 - f) eat and drink,
 - g) visit after consumption of alcohol or intoxicants,
 - h) have telephone conversations,
 - i) sit on furniture forming a part of exhibitions,
 - j) slip on the floors,

- k) photograph and film elements of security systems at exhibitions and exhibition rooms,
 - l) smoke tobacco and electronic cigarettes.
9. When visiting you shall follow the instructions of the Museum staff and the exhibition supervision.
10. On selected days, there are quiet hours, during which special visiting conditions are put into force. To see detailed dates, please visit the Museum website, "Wizyta" [Visit] tab.
11. Special conditions for visiting during the quiet hours include the following rules:
- a) visiting the Museum is possible only individually, it is not possible to purchase a group ticket,
 - b) neither museum and external guides are allowed to deliver tours, nor is delivering didactic classes allowed,
 - c) mobile phones and other devices that emit sounds should be muted,
 - d) all monitors, projections, recordings and other devices emitting sound must remain turned off (this also applies to multimedia parts of permanent and temporary exhibitions),
 - e) conversations should be kept to a minimum and conducted in a whisper,
 - f) in the museum information point you may borrow noise reduction headphones (the number of headphones is limited),
 - g) the schedule of the silent hours is published on the website of the National Museum in Warsaw.

Chapter 3

COURTYARDS OF THE NMW MAIN BUILDING

1. Pedestrian traffic applies in the area of the Main Courtyard and the Stanisław Lorentz Courtyard.
2. In the courtyards, it is a must to follow the sanitary recommendations stemming from applicable law.
3. If you have brought in any bikes and scooters, you should leave them in stands prepared for this occasion. The Museum is not liable for any equipment left behind.
4. The following prohibitions apply in the courtyards:
 - a) bringing in urban electric scooters,
 - b) starting and using fire, including barbecuing,
 - c) staying in beach clothes,
 - d) disturbing peace and order, e.g. making noise, running, riding electric scooters, roller skates, skateboards, playing musical instruments and using your own radio receivers, CD players,
 - e) littering,
 - f) leaving children up to 12 years of age unattended,
 - g) bringing dogs while unleashed (subject to Item 7 below),
 - h) destroying plants and climbing trees.
5. In addition, the following prohibitions apply in the NMW Main Courtyard:
 - a) smoking tobacco products,
 - b) carry in and bring in animals (excluding guide dogs and assistant dogs),

6. Persons bringing animals are obliged to clean up any and all mess and waste they generate.

Chapter 4

FINAL REGULATIONS

1. The National Museum in Warsaw is protected by the Internal Security Service – the Museum Guard and Spółka Jawna “Zamek”, operating on the basis of the Act of 22 August 1997 on the protection of persons and property (uniform text, Dz. U. *[Poland’s Journal of Laws]* 2020.838). Visitors must follow the instructions given by the employees of the above-mentioned entities and on-duty employees of the National Museum in Warsaw, also in matters not covered by these regulations.
2. Photographing and filming on the premises of the Museum, galleries, exhibitions and courtyards must not interfere with tourist traffic or interfere with visitors. The possibility of prohibiting the recording of images of monuments not belonging to the NMW is reserved.
3. The following is subject to the consent of the Director of the National Museum in Warsaw:
 - a) entering the courtyards by car, motorcycle or moped,
 - b) conducting artistic and economic activities on the premises of the Museum (including the acquisition of services),
 - c) organising events, fundraising, public gatherings as well as protest actions and agitation,
 - d) presenting banners, symbols and emblems on the premises of the Museum,
 - e) placing advertisements and announcements,
 - f) photographing or filming for commercial purposes,

g) photographing and filming with the use of flash, additional lighting, tripods and other accessories.

4. Visitors may, as well as their luggage, be inspected by electronic equipment for detecting dangerous materials and objects at the time of entering the Museum.

5. It is possible to rent a wheelchair for the duration of the visit, subject to its availability. The wheelchair is disinfected after each use.

6. The entry into the NMW premises shall be tantamount to the acceptance of these Regulations.

7. The rules for visiting the Branches of the National Museum in Warsaw are defined in separate regulations.