

RULES FOR VISITORS TO THE NATIONAL MUSEUM IN WARSAW

applicable from 12 May 2020

Chapter 1

General regulations

§ 1

These Rules are established by the Director of the National Museum in Warsaw (MNW) within his competence as a museum manager.

§ 2

1. Due to the state of pandemic, the Branches of the National Museum in Warsaw (with the exception of parks and gardens) shall remain closed to Visitors until further notice.
2. The permanent galleries in the MNW Main Building shall be accessible to Visitors as follows:
 - o **Monday:** closed.
 - o **Tuesday, 10.00-16.00:** alternately the Faras Gallery and the Gallery of Medieval Art (dates: 12 May, 19 May, 9 June, 16 June and consecutive Tuesdays) and the Gallery of Old Masters, the Gallery of the 19th Century Art and the Gallery of Polish Design (dates: 26 May, 2 June, 23 June, 30 June and consecutive Tuesdays).
 - o **Wednesday, Saturday, 10.00-16.00:** the Faras Gallery and the Gallery of Medieval Art.
 - o **Thursday, Friday, Sunday, 10.00-16.00:** the Gallery of Old Masters, the Gallery of the 19th Century Art and the Gallery of Polish Design.
3. A valid ticket or invitation is required for entry to permanent galleries and temporary exhibitions. Tickets can be bought from <https://www.mnw.art.pl/> and at museum ticket offices. MNW encourages visitors to buy tickets online and use contactless forms of payment.
4. On **Tuesdays**, admission to the MNW permanent galleries is free. Please note that a free ticket is valid only on the day on which it is collected from a museum ticket office. Alternate opening hours on Tuesdays are introduced to ensure that visitors with free tickets have access to all the galleries. Details



on the order in which the galleries are open on each Tuesday are available at <https://www.mnw.art.pl/>.

5. In view of the rotating opening hours of permanent galleries, a **weekly ticket** is introduced which is valid for 7 days from the time it is scanned for the first time (this does not apply to free Tuesday tickets). The ticket entitles the bearer to enter the MNW twice.

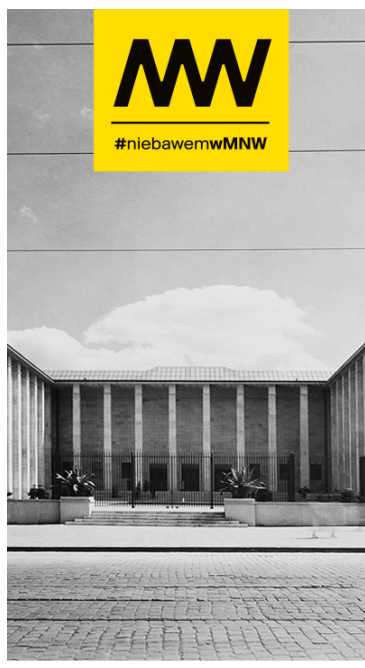
6. The validity of MNW annual cards is extended by 62 days (the MNW remained closed from 12 March to 11 May 2020).

7. The following regulations shall apply until 1 September 2020:

- o group classes, guided tours and educational events organised by the MNW are cancelled; activities are only available online at <https://www.mnw.art.pl/edukacja/oferta-edukacyjna-online-na-czas-kwarantanny/>,
- o guide services are not available,
- o group visits are prohibited; visitors are allowed entrance on the condition that the prescribed physical distance is respected, subject to exceptions permitted by law (parents with children under the age of 13 and carers of disabled persons requiring assistance),
- o rental of museum audio guides and other multimedia devices is suspended; multimedia content can be accessed using mobile phones or other mobile devices: audio guides are available for free at <https://www.mnw.art.pl/multimedia/audioprzewodniki/>,
- o printed information and educational matter remains inaccessible to visitors; promotional materials are instead available at www.mnw.art.pl,
- o items of equipment which are not part of the exhibition (such as pouffes, chairs in galleries) cannot be used,
- o wheelchairs are still available for rental by disabled visitors – they shall be disinfected after each use.

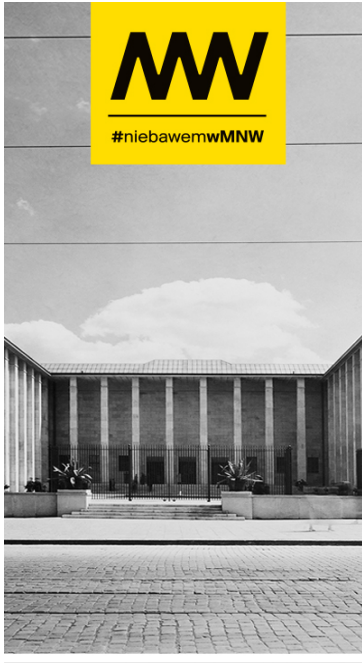
8. All events organised at the museum's premises by the MNW or third parties shall be cancelled.

9. Detailed information on the functioning of the Museum is displayed at ticket offices, in the Museum Information Point and can be obtained from <https://www.mnw.art.pl/>.



§ 3

1. Visitors are required to cover their mouth and nose with a clothing item or a part thereof, a mask or a face shield at all times while on the premises of the MNW Main Building, as well as in parks and gardens of the Museum's Branches. Pursuant to § 19 section 2 items 2 and 3 of the regulation of the Council of Ministers of 2 May 2020 (Journal of Laws 2020, item 792), this obligation does not apply to children under the age of 4 years and to persons who cannot cover their mouth or nose because of their state of health, pervasive developmental disorders, mental disorders, moderate, severe or profound intellectual disability, or to persons who have difficulty in covering or uncovering their mouth or nose by themselves.
2. Visitors are prohibited to gather in groups while on the premises of the MNW Main Building, as well as in parks and gardens of the Museum's Branches. The required distance must be maintained at all times (this does not apply to carers of minor children under the age of 13 and carers of disabled persons requiring assistance).
3. Before entering the Main Building, visitors are required to disinfect their hands using disinfectant dispensers at the entrance in accordance with the instructions given there.
4. Visitors showing symptoms of infection shall be refused entry to the MNW. The Museum's security staff shall report any suspected cases of coronavirus infection to sanitary services.
5. Visitors to the Museum, as well as their luggage, can be checked at the entrance using electronic devices for detecting hazardous materials and objects.
6. Visitors are required to follow the instructions of the Museum's security personnel and gallery wardens.
7. Lifts at the MNW can be used by one person at a time. A minor child or a disabled person may be accompanied by a carer.
8. Persons waiting at the ticket offices, toilets and in front of the entrance to the exhibitions are required to keep a distance of at least 2 meters and avoid gathering in groups.
9. Use of the cloakroom at the MNW is not recommended due to the risk of transmission of coronavirus on outerwear and luggage. For security reasons, it is forbidden to enter the galleries while wearing a coat and carrying luggage. A maximum of 23 persons are allowed to be in the cloakroom lobby at a time.



10. Food and smoking are totally prohibited on the premises of the MNW Main Building and the MNW Courtyards due to the requirement to cover face.

Chapter 2

Visits to permanent galleries

§ 4

1. The number of visitors per gallery is limited to one person per 15 square meters. For this reason, the following visitor limits apply:

- o Faras Gallery – 38 persons,
- o Gallery of Medieval Art – 49 persons,
- o Gallery of Old Masters – 77 persons in total in all four gallery wings (respectively, 60, 5, 7 and 5 visitors – the relevant information is displayed at entrance to each wing),
- o Gallery of the 19th Century Art – 130 persons (10 persons in the Matejko Hall),
- o Gallery of Polish Design – 16 persons.

2. Once the limit has been reached, visitors shall be allowed to enter the exhibition only when the number of visitors inside the gallery has decreased.

3. Only visitors who cover their mouth and nose with a clothing item or a part thereof, a mask or a face shield shall be permitted entrance to the galleries. Pursuant to § 19 section 2 items 2 and 3 of the regulation of the Council of Ministers of 2 May 2020 (Journal of Laws 2020, item 792), this obligation does not apply to children under the age of 4 years and to persons who cannot cover their mouth or nose because of their state of health, pervasive developmental disorders, mental disorders, moderate, severe or profound intellectual disability, or to persons who have difficulty in covering or uncovering their mouth or nose by themselves.

4. It is prohibited to gather in groups and the required distance of at least 2 meters from other persons must be maintained at all times (this does not apply to carers of minor children under the age of 13 and carers of disabled persons requiring assistance).

5. Specific sanitary guidelines can be found in front of entrances to the exhibitions, at the information desk, at the ticket offices and at www.mnw.art.pl.



6. The sanitary instructions of the Museum's security personnel and gallery wardens must be strictly followed during the visit.

7. Fulfilment of sanitary requirements (e.g. disinfection, cleaning, ventilation of rooms) may necessitate closing the galleries or their parts to visitors.

8. Further limits concerning the number of persons staying in the gallery at a time may also be introduced for art conservation reasons.

9. The Director reserves the right to close public access to the exhibition galleries and temporary exhibitions due to the representative and State functions performed by the National Museum in Warsaw.

10. Photographing and filming in the galleries must not disturb tourist traffic or be a nuisance to Visitors. The right is reserved to prohibit the photographing of any items which are not the property of the MNW.

11. Means of personal protection (e.g. disinfectants) are available in the Museum's toilets and at the entrance to the galleries.

12. The last visitors shall be admitted to the exhibitions 30 minutes before the closing of the gallery.

§ 5

The following is additionally prohibited in the permanent galleries:

1. carrying firearms,
2. carrying dangerous and sharp objects,
3. bringing in animals (with the exception of guide and assistance dogs),
4. carrying coats and jackets,
5. touching the exhibits,
6. eating and drinking,
7. visiting while under the influence of alcohol or drugs,
8. talking on the phone,
9. touching the exhibits and items of interior design,
10. sitting on furniture,
11. sliding on the floors,
12. photographing and filming indoors with flash, additional lighting, tripods and other accessories necessary for professional photography and filming,
13. photographing and filming elements of security systems near exhibits and in the exhibition halls,
14. smoking tobacco and electronic cigarettes.



Chapter 3

Courtyards of the MNW Main Building

§ 6

At the Main Courtyard and the Stanisław Lorentz Courtyard:

1. only pedestrian traffic is allowed,
2. bicycles and scooters must be left in racks designated for the purpose; the Museum is not responsible for any items of property left there,
3. photographing and filming must not disturb tourist traffic or be a nuisance to Visitors, and may only serve non-commercial purposes.

§ 7

The following prohibitions apply in the Courtyards:

1. bringing in animals (with the exception of guide and assistance dogs),
3. disturbing order, including behaving loudly, running, riding scooters, roller skates, skateboards, playing musical instruments and using own radios or CD players,
4. littering,
5. smoking tobacco products.

§ 8

The Director's consent is required to:

1. enter the Courtyards by car, motorcycle or moped,
2. carry out artistic and business activities (including customer solicitation),
3. organise meetings, advertising events and protests,
4. display banners, symbols and emblems,
5. shoot and use for commercial purposes films and photographs of the exhibits, interiors and architecture of the National Museum in Warsaw.

Chapter 4

Final regulations

§ 9

1. The National Museum in Warsaw is protected by the Internal Security Service – Museum Guards and Spółka Jawna „Zamek” acting on the basis of the Act of 22 August 1997 on the protection of persons and property



(Journal of Laws of 2014, item 1099). Visitors must follow instructions given by the personnel of the above mentioned entities and the MNW personnel on duty also in matters not addressed by these Rules.

2. During the epidemic, it is not possible to eat at cafés and restaurants operating on site in the MNW. It is only permitted to buy takeaway meals if offered. The museum bookstore shall remain accessible on the condition that the applicable sanitary regulations are followed.

3. The MUZ cinema and the Museum's educational rooms shall remain closed to the public.

4. A sanitary room has been designated at the MNW premises for the temporary isolation of Visitors showing symptoms of infection (until arrival or decision of the State sanitary services, which shall be immediately called by the MNW security service).

5. Sanitary instructions, including but not limited to how to wash hands effectively, how to wear a mask and how to keep a safe distance, are displayed throughout the MNW premises. Visitors are requested to read the information materials and follow the rules.

6. Entering the Museum's premises is tantamount to acceptance of the present Rules.