

RULES FOR VISITORS TO PERMANENT GALLERIES AND TEMPORARY EXHIBITIONS IN THE MAIN BUILDING OF THE NATIONAL MUSEUM IN WARSAW

Visits to the National Museum in Warsaw (hereinafter also referred to as the “Museum” and the “NMW”) are possible only if the sanitary rules imposed under applicable laws are followed.

Chapter 1

OPENING HOURS, TICKETS

1. The Museum is open from Thursday to Sunday between 10 a.m. and 6 p.m.
2. A valid ticket or invitation is required for entry to permanent galleries and temporary exhibitions. Tickets can be bought on the Museum website: <https://www.mnw.art.pl/> and at ticket offices. NMW encourages visitors to buy tickets online and use contactless forms of payment.
3. On Thursdays admission to permanent galleries of the NMW is free of charge.
4. Tickets for temporary exhibitions entitle their holders to free admission to permanent galleries.
5. If several temporary exhibitions are made available to visitors, it is possible to purchase a ticket for one selected temporary exhibition or a ticket for all temporary exhibitions.
6. The Museum offers MNW PASS weekly personal ticket entitling its holder to an unlimited number of admissions to all permanent galleries and temporary exhibitions in the Main Building of the Museum and in the Branches: the Xawery Dunikowski Museum of Sculpture at the Królikarnia Palace, the Poster Museum at Wilanów and the Museum of Interiors in Otwock Wielki, within seven days from the date printed on the ticket.
7. Information on availability, opening hours and rules for visitors to the NMW Branches can be found on their websites.

Chapter 2

SANITARY RULES

1. Visitors are prohibited to gather in groups while on the entire premises of the MNW Main Building and the Courtyard. Visitors are required to maintain the social distance of 1.5 metres from other people, unless keeping the distance is not possible, because they are taking care of a child under the age of 13, they are a person holding a disability certificate, a person holding a disability degree certificate, a person holding a special education needs certificate or a person with limited mobility due to their health condition. The social distancing obligation does not apply to people who live in or run a household together.
2. In the entire NMW Main Building and at Courtyards visitors must cover their mouth and nose with a piece of clothing, a face mask or a face shield. The above obligation does not apply to children under the age of 5 or to any persons who cannot cover their mouth or nose due to pervasive developmental disorder, mental health disorder, mild, moderate or profound intellectual disability or to persons who find it difficult to cover or uncover their mouth or nose on their own. Visitors must cover their mouth and nose using their own means of personal protection.
3. Visitors are required to follow strict hygiene rules. They are recommended to avoid touching any surfaces and to frequently wash and disinfect their hands.
4. Before entering the NMW Main Building visitors are required to walk through the disinfection gate and also to disinfect their hands using disinfectant dispensers at the entrance door.
5. People with visible symptoms of infection may not be allowed to enter the Museum. The Museum security staff must report any suspected cases of coronavirus infection to the sanitary services.
6. The Museum lifts may be used by one person at a time. A minor child or a disabled person may be accompanied by one carer.

7. The outerwear and luggage must be left in the cloakroom. During the epidemic we recommend using self-service lockers.
8. Due to the requirement to cover faces, eating meals or any other food outside the locations designated for that purpose (the restaurant and the cafe) is strictly prohibited in the NMW Main Building.
9. Specific sanitary guidelines can be found at ticket offices and at the information desk, in front of entrances to the exhibitions and at the Museum website: www.mnw.art.pl.
10. Sanitary instructions from the Museum's security personnel and gallery wardens must be strictly followed during the visit.
11. A sanitary room has been designated at the Museum for the temporary isolation of visitors showing symptoms of infection (until arrival or decision of the State sanitary services, which will be immediately called by the NMW security services).
12. Instructions including but not limited to how to wash hands effectively, how to wear a face mask and how to keep the social distance are displayed throughout the MNW premises. Visitors are requested to read the information materials and follow the rules.

Chapter 3

EDUCATIONAL ACTIVITY

1. Participants to educational events are required to disinfect their hands at the entrance to the NMW, the Educational Room and the MUZ Kino cinema, keep a distance of at least 1.5 metres from other participants and cover their mouth and nose. The obligation to cover mouth and nose during classes does not apply to children under the age of 13 and to any persons who cannot cover their mouth or nose due to pervasive developmental disorder, mental health disorder, mild, moderate or profound intellectual disability or to persons who find it difficult to cover or uncover their mouth or nose on their own.
2. Classes at the Museum and guided tours for organised external groups are held for groups of up to 30 people. A group leader must make a declaration regarding the health condition of participants obtained in an electronic form in the process of booking the classes. The declaration may be made by accepting in the system the form obtained in the process of booking the classes.
3. Educational events for individual visitors to be held in permanent galleries and temporary exhibitions are organised for groups of up to 20 people.
4. Workshops and other educational events to be organised in the Educational Room are held for groups of up to 16 people.
5. Lectures and other educational events to be held at the MUZ Kino cinema are organised with the restriction that only 25 percent of seats may be taken.
6. Participants in the events referred to in items 3–5 are required to make a health condition declaration obtained in an electronic form when purchasing their tickets online. In the case of tickets purchased at the Museum ticket office, participants must complete the declaration in a paper form.
7. Third-party guide services are prohibited at the time of the pandemic.
8. The rental of audio guides and other multimedia devices is suspended. Multimedia content can be accessed using mobile phones or other mobile devices. Audio guides are available for free at the Museum [website](#) in the Multimedia section.
9. Participants in events are requested to follow the recommendations of the facilitators of such events.

Chapter 4

VISITING PERMANENT GALLERIES AND TEMPORARY EXHIBITIONS

1. It is prohibited to gather in groups in the Museum galleries and the required social distance of at least 1.5 metres from other persons must be maintained at all times (with the exception of carers of minor children under the age of 13, carers of disabled persons requiring assistance and people who live in or run a household together).
2. Only the visitors who cover their mouth and nose with a piece of clothing, a face mask or a face shield may stay at the galleries. The above obligation does not apply to children under the age of 5 or to any persons who cannot cover their mouth or nose due to pervasive developmental disorder, mental health disorder, mild, moderate or profound intellectual disability or to persons who find it difficult to cover or uncover their mouth or nose on their own.
3. Restrictions concerning the number of persons staying in the gallery at the same time may also be introduced for epidemic reasons.
4. The obligation to comply with sanitary and conservation requirements (e.g. disinfection, cleaning, ventilation of rooms) may necessitate closing the galleries or their parts to visitors.
5. The Director reserves the right to close public access to the exhibition galleries and temporary exhibitions due to the representative and State functions performed by the National Museum in Warsaw.
6. Photographing and filming in the galleries must not disturb traffic or be a nuisance to visitors. The right is reserved to prohibit the photographing of any items which are not the property of the NMW.
7. The means of personal protection (e.g. disinfectants) are available in the Museum toilets and at the entrances to the galleries.
8. The last visitors are admitted to the exhibitions 30 minutes before the closing of the gallery.
9. The following is additionally prohibited in the permanent galleries and temporary exhibitions:
 - a) carrying firearms;
 - b) carrying dangerous and sharp objects;
 - c) bringing in animals (with the exception of guide and assistance dogs);
 - d) carrying coats and jackets;
 - e) touching the exhibits;
 - f) eating and drinking;
 - g) visiting while under the influence of alcohol or drugs;
 - h) talking on the phone;
 - i) touching the exhibits and items of interior design;
 - j) sitting on furniture;
 - k) sliding on the floors;
 - l) photographing and filming with flash, additional lighting, tripods and other accessories;
 - m) photographing and filming elements of security systems near exhibits and in the exhibition halls;
 - n) smoking tobacco and electronic cigarettes.

Chapter 5

COURTYARDS OF THE NMW MAIN BUILDING

1. At the Main Courtyard and at the Stanisław Lorentz Courtyard only pedestrian traffic is allowed.
2. At the Courtyards visitors must cover their mouth and nose with a piece of clothing, a face mask or a face shield. The above obligation does not apply to children under the age of 5 or to any persons who cannot cover their mouth or nose due to pervasive developmental disorder, mental health disorder, mild, moderate or profound intellectual disability or to persons who find it difficult to cover or uncover their mouth or nose on their own. Visitors must cover their mouth and nose using their own means of personal protection.
3. Bicycles and scooters must be left in racks designated for the purpose. The Museum is not responsible for any items left there.
4. Photographing and filming must not disturb tourist traffic or be a nuisance to visitors. Such photographs or films may only serve non-commercial purposes.
5. The following prohibitions apply in the Courtyards:
 - a) bringing in animals (with the exception of guide and assistance dogs);
 - b) disturbing order, including behaving loudly, running, riding scooters, roller skates or skateboards, playing musical instruments and using own radios or CD players;
 - c) littering;
 - d) smoking tobacco products.
6. The NMW Director's consent is required to:
 - a) enter the Courtyards by car, a motorcycle or a moped;
 - b) carry out artistic and business activities in the Museum (including customer solicitation);
 - c) organise events, fundraising, public gatherings or protests and agitation;
 - d) display banners, symbols and emblems;
 - e) shoot and use for commercial purposes films and photographs of the exhibits, interiors and architecture of the National Museum in Warsaw.

Chapter 6

FINAL REGULATIONS

1. The National Museum in Warsaw is protected by the Internal Security Service – Museum Guards and Spółka Jawna “Zamek” acting under the Act of 22 August 1997 on the protection of persons and property (consolidated text: Journal of Laws of 2020, item 838). Visitors must follow instructions given by the personnel of the aforementioned entities and the NMW personnel on duty also in matters not addressed by these Rules.
2. Visitors and their luggage may be checked at the entrance using electronic devices for detecting hazardous materials and objects.
3. Wheelchairs are available for rental by disabled visitors. They are disinfected after each use.
4. Entering the NMW is tantamount to the acceptance of these Rules.